



21 CLETS, LLC  
- Creating realistic and relevant training -



# COMMUNICATION

## A POSITIVE APPROACH

In this 8-hour course, public safety staff will understand that everyone faces the challenges of staying positive while training others, and when not training the importance of retaining a positive outlook with staff and trainees. It will provide a deeper understanding of crucial communication components, enhance leadership skills, and improve the trainee and trainer relationship. It will also introduce concepts of communication transparency, active listening, communication "noise", self-awareness and stress management for both the trainer and trainee.

**Dates:**

Wednesday  
June 19, 2024  
0800-1700 Hours

**Instructed by:**

Tami Grammer

**Location:**

Online

P.O.S.T. control #1382-30963-023-004

STC#1718836

Cost: \$125.00

Go to **www.21clets.com** and register online today!

